From: Byrne, Eric (DPH)

Sent: Tuesday, December 21, 2010 3:48 PM

To: Hanchett, James (DPH)

Subject: Printers

Hi Jim,

We were able to get the two Laserjet 4000 printers added to the Retrofit service contract. If either of those printers has a problem (other than needing consumables) you can call Retrofit at 800-966-2222 opt 1 for service - or send an email to the helpdesk with cc to me and I'll take care of it. Here are the SNs of the 2 printers:

	LaserJet Printer	USMB258995	Drug Lab
	 LaserJet Printer	USEC018085	Drug Lab

You should also be getting that new printer from SLI that I sent the quote on if you have not already.

I'll keep an eye out for usable printers in good shape that can be used with the older DOS programs.

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